

Memphis Police Association

2021 Open Enrollment Benefits Information



OPEN ENROLLMENT: ACTIVE MEMBERS
Begins October 5, 2020
Ends October 30, 2020
Coverage Effective Date: January 1, 2021

Dear Memphis Police Association Member,

It's open enrollment for your 2021 MPA benefits – time to review your coverage, learn what's changed and make your benefit elections for the upcoming Plan Year.

"Passive" Open Enrollment

A passive open enrollment will occur for your dental, vision, basic life and optional life coverages this open enrollment period. This means that if you do not wish to make any changes to your current elections your enrollment information will roll over to the 2021 plan year automatically. For members wishing to enroll, add dependents, or make changes to their coverage, you must go online and enroll through our online benefits administration system, Employee Navigator. **THIS ENROLLMENT ELECTION/CHANGE MUST BE COMPLETED BY OCTOBER 30TH AT MIDNIGHT.**

How to Enroll

To login, go to <https://employeenavigator.com/benefits/Account/Register>

You will need to enter your First Name, Last Name, Company Identifier(*MemPA*), the last 4 digits of your social security number and birth date. Once you are signed in, just follow the steps to complete your enrollment.

COVID-19 UPDATE!

Due to COVID-19, the MPA office is closed. If you feel that it is necessary to speak with someone in person regarding your enrollment, please call our office to schedule an appointment between the hours of 9:00 am and 3:00 pm. A mask will be required to enter.

Benefits Update!

There will not be a change in the dental/vision carrier for the 2021 plan year, your benefits and rates will NOT change in 2021! Your life insurance benefits and premiums will also remain the same.

Questions?

If you have any questions about your benefits or the open enrollment process, contact the MPA office at [901-523-7075](tel:901-523-7075).

<https://employeenavigator.com/benefits/Account/Register>



Common Questions

You may have a few questions as you prepare to enroll. Your answer may be right here.



Q. If I don't want to make any changes to my current benefit elections, do I still need to enroll?

A. No, you do not need to do anything, your previous elections will roll over to the new Plan year.

Q. When will I be able to change my elections again?

A. Open enrollment elections remain in effect for the 2021 Plan Year (January 1 – December 31, 2021). You will not be able to make changes until the next open enrollment. You can only make changes during the Plan Year if you have a qualified change in family status (such as marriage, divorce, death, birth, etc.).

Q. How can I enroll or make changes?

A. You will enroll online through our Employee Navigator portal which opens on October 5th. To login go to: <https://employeenavigator.com/benefits/Account/Register> and follow the instructions.

Q. When is the deadline to enroll?

A. You must enroll or make any changes by October 30th at midnight. If you fail to do so any previous elections, you had in place will roll over for the 2021 Plan Year.

Q. How do I look up Providers?

A. **Dental:** To search a list of in-network dentists, visit <https://dentalnetwork.ameritas.com/> Enter your City, State or Zip Code and Choose the **Classic PPO Network**.

A. **Vision:** To search a list of in-network vision providers, visit <https://www.eyemedvisioncare.com/locator> Enter your Zip Code and Choose the **Insight Network**.

